

**Kind Attn . : Shri. Neeraj Kumar Ji**

Dear Sir,

Greetings !

Really appreciate your sincere and strong efforts to ensure that the citizens of Delhi and the NCR get the best of services and safety at all times.

I have been reading in the print media, on many occasions, about the deep neglect most of the citizens adopt whenever they see any of their brethren in distress, especially during some road accidents / mishaps;

A few days ago also, I read an article in the TOI written by one of their reporters; I responded to that article, but am not sure what is the fate of that;

Again, a few days back, there was another news saying that the Delhi Police is urging the citizens not to shy away from their responsibilities, but should always come forward to the assistance of anyone in distress. I really appreciated that move;

If you go through the letter I had written to the TOI a few days ago, you will note that I can confidently and honestly stand up on any platform and confirm that "no police nor hospital in the country, has ever harassed me or put me into any kind of difficulty when I have taken accident victims to them from the road. Never, in my efforts of more than 30 years, starting from Calcutta to Patna to Delhi to Noida to Faridabad to Mumbai to Chennai to Ahmedabad, etc., have I ever faced any problem. Have been thankful to God to have given me the opportunity to come to help of over 200 persons so far.

This message is important to be carried forward to all citizens, so that they are able to come out of their fear / myth that if they help anyone in distress, they will fall into problems; once they are able to gain the confidence that they will not face any problem, I am confident, many good souls will actually come forth, out of their way, to help out people in need. Good citizenship and human values shall grow.

If I can be of any help to you at any time, please do let me know.

Warm regards,

Pankaj Kayathwal

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**From:** PANKAJ KAYATHWAL/LGEIL B2B SALES(pankaj.kayathwal@lge.com)  
**Sent:** Tuesday, January 08, 2013 10:38 AM  
**To:** 'jayashree.nandi@timesgroup.com'  
**Cc:** 'speakoutedit@timesgroup.com'; 'editor@timesgroup.com'  
**Subject:** Your Article : " Why People Look Away When Crime Happens"

Hello Ms.Jayashree,

Good Morning.

I have just read your article "Why people look away when crime happens" in this days' edition of TOI.

I am a regular reader of TOI and do consider myself as a responsible and socially aware citizen of world we live in.

It is really shameful for all those so called 'human beings' who become mere spectators to crimes, accidents and the corruption going around us each day.

However, I do not agree with all those persons who 'fear of getting entangled in police formalities or hospital formalities'. This is a wrong assumption and stems from their escapist - attitude to not 'go out of their normal way' to help out other (mostly unknown) persons in distress.

How many of these people with so-called 'fear of the formalities" have actually involved themselves whole-heartedly in acts to help people and have thereby faced harassment at the hands of the police or the civic authorities ?? You will be surprised by the honest (if really honest) replies that you would receive. Most of such persons actually do not go out of their way to help people because of their own negative attitude and a self-hyped fear stemmed out of an escapist-attitude.

For the past more than 30 years, I have never faced even a single incident of harassment or major formalities at the hands of either any police / police-station nor at any hospital anywhere in the country.

Most of the negative and escapist-attitude based persons / groups may think and say that I am joking or that I have been lucky so far... but that again show-cases their attitude to not accept any facts because if they do so, they would only embarrass and shame themselves.

Even after helping out people on more than 200 occasions if I have not faced any problem with either the cops or any hospital, then I would have to be extremely, extremely lucky .. but I do not think so. It has nothing to do with 'luck'. It is just that I have a positive attitude with life and just try to be a good human being.... rest follows and makes you feel inwardly pleased with yourself and the fact that you have been helpful. I do not seek any accolades or certification from anyone, because .what I do is from within and is purely selfless.

Then why am I saying all this ? Because I am feeling a deep agony at the apathical attitude of many people, most of whom are actually good at heart, but have been wrongly led to believe that helping people in distress could lead them to more harassment and formalities. Sick !

Allow me a platform to share my experiences, so that people around us in this world break their mental-chains that prevent them from helping out people.

Whenever I see an accident on the road, no matter which part of the country or world I may be in, I always lunge forward to immediately help out the accident victims and take them to the nearest hospital as quickly as I can and ensure that they are taken care of in the emergency. God has helped me always, and barring four cases of fatal accidents where I could not help in saving the lives of those people, all other victims were saved; I do not maintain any record (barring some cases) and nowadays always try my best to avoid giving my contact details to the victims for the sheer reason that it embarrasses me to

receive even a thanks from those people (as it would happen earlier). I just do my duty as a citizen of this world and get an inner happiness on being able to help anyone.

All this while, I also keep praying to God each day to reduce the suffering of people and wish the very best of life and enlightenment for all.

So, Ms. Jayashree Ji, kindly do, through your columns, inform the world that it is just a mere myth, an escapist-like excuse, a negative mindset and attitude, that prevents people from going / taking that extra step forward to help out people in distress. Our current curriculum does little to imbibe such values and cultures in the minds of the current and future generations and I fear that a time will come when people will be more 'machines' than human beings !

Regards,

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